

IMPACT FAMILY SERVICES

FAMILY SUPPORT TEAM & CHILD CONTACT CENTRES

ACTIVITIES & PRICE LIST



DEFINITIONS of SERVICES

Supervised Contact

Non- Resident Parent and Child Contact

Supervised contact ensures the physical safety and emotional wellbeing of a child when risks have been identified. It also assists in building and sustaining positive relationships between a child and members of their non-resident family.

Supervised contact;

- Individual supervision of contact with the supervisor in constant sight and sound of the child.
- A venue that provides privacy and confidentiality to each child and family and is structured to provide maximum safety to all concerned and maximum stimulation for children.
- Contact is time limited with a planned aim to regularly assess and review progress and the possibility of safer future outcomes.
- Written feedback of each session is provided.
- The level of supervision may be reduced in a planned way after a professional initial/ risk assessment has been made. Some families, after being assessed, may move from constant supervision to intermediate level of supervision, escorted outings or supported or unrestricted contact.

Sibling Contact

Following parental separation sometimes children can become separated from their siblings and live with different adults; this can result in them losing contact with their brothers and sisters. Sibling contact is supervised contact (as above) but with the focus being on the children's interactions with one another. Where possible our experienced team would facilitate and support the children involved in re-establishing positive sibling relationships.

Adoption Contact Service

We provide neutral venues for birth families to spend time together and can facilitate supervised or indirect contact as necessary.

Escorted Community Contact

Community contact can be introduced once a regular, safe and sustainable pattern of contact has already been established. It will involve the child(ren) and non-resident parent being accompanied on visits to places such as local parks, shops and restaurants by a member of our staff team. A written summary of contact is provided.

Independent Court Reports

These reports identify and assess issues and risks that have prevented contact from starting, or that have caused it to breakdown. Our team would work with the family to achieve resolution, and where possible seek to move the case on. Following completion of the assessment a recommendation regarding future arrangements is provided for both parties and the court. The report is carried out over a 8-12 week period and includes:

- One or more interviews with either parents or carers (these can be separate meetings and/ or joint depending on appropriateness).
- Interviews with any other relevant adults involved either directly or indirectly in the contact process.
- Possible contact with statutory agencies involved with the adults and children such as doctors, health visitors, social workers and schools.
- Work will also be undertaken with the child(ren). The nature and extent of this work will be dependent upon the children(s) age(s) and level of understanding, but will include time spent without either of their parents present.

A qualified social worker will be responsible for the case and writing the report. Any attendance at Court required, as a result of this work is included in the cost of the case paid.

Lifestory Work

Lifestory work can be used when a child has little or no knowledge of their non-resident parent or birth family. The work will focus on establishing what a child knows about their family and then building upon this with them. The social work team will work in a child focused and age appropriate way to aid the child's understanding of their identity. Lifestory work can be used as a stepping-stone for future contact arrangements.

Wishes and Feelings

Members of our social work team would work with a child (ren), in a child-focused and age appropriate manner to ascertain their wishes and feelings. They would speak with the child(ren) on a one to one basis, independent of parents. As part of this report the practitioner also speaks with both parents and finds out current views and opinions. The members of staff responsible for delivering this service will prepare and submit a short report to assist any court application.

To discuss any of the above contact activities please contact the Senior Practitioner Team on:

Tel. no: 0191 510 3182 or,

Email: lisa.arnell@impactfs.co.uk or suzanne.teasdale@impactfs.co.uk

Supported Contact:

Our Child Contact Centres offer safe and friendly neutral venues where children of separated families can spend time with one or both parents and sometimes other family members.

Supported contact is a temporary measure, used to re-establish quality relationships between children and a non-resident parent/family member. Families are expected to move on out of the contact centre after a 3-6 month period.

Sessions usually last for one and a half hours with other families present in the contact centre too. Staff members are on hand to oversee the sessions and offer support and guidance where appropriate; however supported contact is not closely monitored and written reports or written feedback are not given.

Supported contact takes place in Child Contact Centres in Sunderland, South Shields, Durham, Alnwick, Ashington and Berwick and the service operates on alternate Saturdays.

All of the Child Contact Centres that we use have a range of equipment to meet the needs of children from birth to teenage years and all centres are accessible to those with disability or mobility problems.

To discuss supported contact service further, please contact Mary Hind, Child Contact Centre Co-ordinator on:

Tel. no: 0191 510 3182 or,

Email: enquiries@imapctfs.co.uk

Our Referral forms* can be downloaded from our website www.impactfs.org

- *Please note: A referral form must be completed to apply for all contact activities listed in this booklet.
Thank you.*

Impact Family Services - Contact Activities Price List

Activity	Venue	Cost
Supported Contact:	Sunderland, Durham , South Shields, Berwick, Alnwick or Ashington	£5 per family per session for unwaged and £10 for waged
Supervised Contact:	Sunderland (other locations can be negotiated)	£53.00 Per Hour
Assessed Contact Report	Sunderland (other locations can be negotiated)	£3000.00
Indirect Contact:	Sunderland, Durham or South Tyneside (other locations can be negotiated)	£26.00
Escorted Contact:	Sunderland, Durham or South Tyneside (other locations can be negotiated)	£53.00 Per Hour
Life Story Work:	Sunderland (other locations can be negotiated)	£400.00
Needs Wishes & Feelings Report	Sunderland (other locations can be negotiated)	£400.00
Contact Activities:	DV-Perpetrator Programme South of Tyne & Sunderland	Free of Charge - if ordered by the Court
Contact Activities	Parenting Information Programme	Free of Charge - ordered by the Court
Mothers Support Worker	Individual support	Free for women living in Sunderland & South Tyneside
Fathers Support Worker:	Individual support	Free for men living in Sunderland & South Tyneside
All above prices include VAT @ 20%		

Impact Family Services

Our Family Support Team and Senior Practitioner Team are based at:

St Luke's Neighbourhood Centre
In the Garden of St Luke's Church,
Maxwell Street,
Pallion,
Sunderland
SR4 6SF

Visit our website at:

www.impactfs.org/