

IMPACT FAMILY SERVICES JOB DESCRIPTION

JOB TITLE:	Mother's Support Worker
DEPARTMENT:	Family Support Team
RESPONSIBLE TO:	Family Support Manager and ultimately to Chief Executive Officer
SCALE/SALARY:	Scale Points 18-31 £16,903-£25588 (salary point 22 + require professional qualification)
HOURS OF WORK:	The Family Support Team work Tuesday to Saturday and the postholder will be required to work at least 3 Saturdays out of 4. Full time post – 37 ½ hours pw
TRAVEL:	The postholder must have the means to travel across Sunderland, South Tyneside and Durham areas, including home visits

Job Purpose

- To support women who are facing issues of fear, anxiety, depression as a result of domestic abuse in their relationships and their children and ex partner are using/have used the Child Contact Centres in Sunderland, South Tyneside or Durham.
- To work with women in a solution focussed way so they are able to feel better about themselves and their children, build up their self-esteem and enable them to make life plans to give them control over their situation.
- To develop a programme of work in conjunction with the women and other support agencies that can be replicated with subsequent groups experiencing similar problems

Key Responsibilities

1. Undertaking key tasks as appropriate to the post. These will include:
 - Offer an appointment to every mother referred to the Child Contact Centre to assess her need for support and offer choice of services

- Work with current service users to develop the service, offering a range of one to one and groupwork interventions.
 - Develop links with other support agencies in the vicinity, such as refuges, housing, training/employment, local colleges and counselling services
 - Undertake the Goodman's Strengths & Difficulties Questionnaire (for children) and one for women at the beginning, middle and end of interventions and record results.
 - Train in and run the Freedom Programme
 - Present workshops on key findings and lessons learnt to a wide range of audiences, both locally and nationally.
2. Carry out work to the highest possible standard of good practice and in compliance with statutory, regulatory and agency requirements.
 3. Participation in monthly supervision with the Family Support Manager or the CEO, where practice issues, learning and development, and other issues which impact on performance at work will be discussed.
 4. Maintaining files and records in the approved manner, including electronic records.
 5. Keeping the Family Support Manager informed of all aspects of the work.
 6. Developing and maintaining good working relationships with colleagues within the Family Support Team, Impact Family Services as a whole and with staff in other agencies.
 7. Attending training courses provided or made available by the agency in accordance with Impact Family Services induction process and the individual's learning and development plan.
 8. Becoming fully conversant with the Health and Safety at Work Act and its implications, including fire evacuation procedures.
 9. Assisting the Family Support Manager and colleagues in developing the Service by participating in evaluation; identifying areas of potential growth and exploring these.

Contributing to in-service training and professional development of other members of staff as required by The Family Support Manager and/or the Chief Executive.

Health & Safety

To engender a culture of safe working practice to ensure Impact Family Services compliance to its health and safety responsibilities, you are required to ensure that by their own actions he/she ensures their own safety and does not put other people at risk by reason of their own acts or omissions (Section 7 of the Health and Safety at Work Act).